Me: So this is a navigation app and there are 3 tasks I want you to do.

The first to navigate to Zion’s park, go ahead and do that

Her: O look it’s already here

Her: Hmmm what is the route... and I want the fastest route

Me: perfect

Me: now the 2nd thing I want you to look for turn by turn directions

Her how do you…. Overview… uh oh…. I did that…. You mean these… OH haha.

Me: perfect

Me: now I want you to stop the navigation

Me: alright, you’re done that was it

Me: From your experience how was that compared to other apps? Were you able to find what you were looking for

Her: yeah and it was faster, that’s for sure

Me: why did you select the down arrow to search for the step-by-step direction

Her: I think because usually you have to go to the beginning of the process and get the step by step there, you have to choose if you want to navigate or get step by step. I’m used to google maps going back to the beginning

Me: would you prefer this way or google Map’s way

Her: this way, cuz if you’re driving if you’re like “wait what turn am I supposed to go on” you can see it. You can’t always see the street name on the map

Me: Do you have any suggestions or changes that would be worth making it easier?

Her: do they do voices?

Me: yes they do